

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI
This 09th day of April'2025

C.G.No.231/2024-25/Kurnool Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

| | |
|-------------------------------|-----------------------------|
| Sri. K Ramamohan Rao | Member (Finance) |
| Sri. S.L. Anjani Kumar | Member (Technical) |
| Smt. W. Vijaya Lakshmi | Member (Independent) |

Between

Sri B.Pullaiah,
Chetnepalli (V), Mantralayam (M)
Kurnool -Dist.

Complainant

AND

1. Dy.Executive Engineer/O/Mantralayam
2. Executive Engineer/O/Yemmiganur
3. Superintending Engineer/O/Kurnool

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 08.04.2025 in the presence of the respondents and complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

- 01.** The complainant filed the complaint during the Vidyut Adalat on 10.12.2024 at Mantralayam stating that the agricultural pole in their field to be shifted.

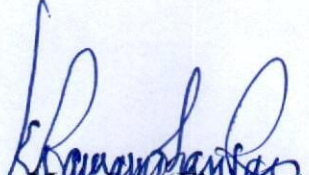



02. The said complaint was registered as C.G.No.231/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they conducted field inspection and noticed that 11 KV line passing through the land of the complainant is to be shifted and accordingly they advised the complainant to pay the shifting charges of Rs.1,90,374/- and the complainant paid the same and line was shifted on 25.03.2025.
03. Heard the respondents through video conferencing. The complainant remained absent. The respondents submit that on receiving the complaint, they conducted field inspection and noticed that 11 KV line passing through the land of the complainant is to be shifted and accordingly they advised the complainant to pay the shifting charges of Rs.1,90,374/- and the complainant paid the same and line was shifted on 25.03.2025. The complainant issued letter of satisfaction confirming the same. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot.

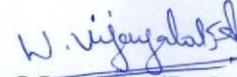
No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar,
Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of
Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the
date of receipt of this order and the prescribed format is available in
the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and
pronounced in the open Forum on this 09th day of April'2025.


CHAIRPERSON


Member (Finance)
09/04/2025


Member (Technical)


Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant through whatsapp and Post

All the Respondents

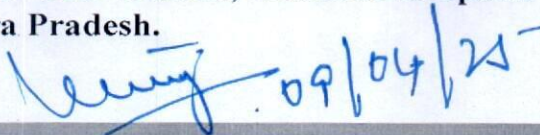
Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar,
Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,
Kurnool-518002, State of Andhra Pradesh.**

The Stock file.


09/04/25

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